



# Health & Human Services Agenda Request

3A  
Agenda Item #

**Requested Meeting Date:** November 28, 2023

**Title of Item:** Adult Protection Presentation

<input checked="" type="checkbox"/> REGULAR AGENDA	<b>Action Requested:</b>	<input type="checkbox"/> Direction Requested	
<input type="checkbox"/> CONSENT AGENDA		<input type="checkbox"/> Approve/Deny Motion	<input checked="" type="checkbox"/> Discussion Item
<input type="checkbox"/> INFORMATION ONLY		<input type="checkbox"/> Adopt Resolution (attach draft)	<input type="checkbox"/> Hold Public Hearing* <i>*provide copy of hearing notice that was published</i>

<b>Submitted by:</b> Paula Arimborgo	<b>Department:</b> H&HS Administration
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<b>Presenter (Name and Title):</b> Rebecca Person, H&HS Adult Behavioral Health Supervisor	<b>Estimated Time Needed:</b> 20 min
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**Summary of Issue:**  
Adult Protection presentation.

**Alternatives, Options, Effects on Others/Comments:**

**Recommended Action/Motion:**

**Financial Impact:**  
*Is there a cost associated with this request?*  Yes  No  
*What is the total cost, with tax and shipping? \$*  
*Is this budgeted?*  Yes  No *Please Explain:*



# ADULT PROTECTION

Aitkin County's Response to Reports of  
Maltreatment of Vulnerable Adults

11/28/23 Presentation to Aitkin County's  
Board of Commissioners



# Definition of A Vulnerable Adult

MN Statute 626.5572 Subd. 21

- ▶ Any person 18 years of age or older who meets:
- ▶ Categorical Vulnerable Adult Criteria: An adult who is a resident or inpatient of a facility, or who receives home and community-based services licensed by the Minnesota Department of Health or the Minnesota Department of Human Services, or who receives personal care assistance (PCA) from a person or organization that exclusively offers, provides, or arranges for personal care assistance services under the medical assistance program 6
- OR
- ▶ Functional Vulnerable Adult Criteria: An adult who has impaired ability (mental, physical, emotional) to provide adequately for his/her own necessary food, shelter, health care or supervision without assistance AND because of this condition has an impaired ability to protect self from maltreatment

# How Do We Receive Maltreatment Reports?

## Minnesota Adult Abuse Reporting Center (MAARC)

- ▶ Reports of suspected maltreatment of a vulnerable adult can be completed on-line at:  
<https://tnt09.agileapps.dhs.state.mn.us/networking/sites/880862836/MAARC>
- ▶ OR
- ▶ by calling the MAARC Center at 1-844-880-1574 which is open 24 hours a day, seven days a week.
- ▶ MAARC accepts reports and makes required referrals of suspected maltreatment of a vulnerable adult 24/7/365.
- ▶ MAARC staff screen and refer reports for Emergency Protective Services, notifies Law Enforcement, Medical Examiner and the Ombudsman, and forwards reports to the Lead Investigative Agency.



# Who Makes Reports to MAARC?

- ▶ Mandated Reporters: A professional or professional's delegate while engaged in:
  - ▶ Social Services
  - ▶ Law Enforcement
  - ▶ Education
  - ▶ Care of vulnerable adults
  - ▶ Any occupations referenced in 214.01 subd. 2 (Nurses, doctors, mental health professionals, physical therapists, pharmacists, etc.)
  - ▶ Rehabilitative and vocational services
  - ▶ Employment at hospitals, nursing facilities, hospice, etc.
  - ▶ Medical examiner or coroner
- ▶ Any other interested party who believes a Vulnerable Adult is being maltreated.



# Aitkin County's Adult Protection Unit

- Aitkin County has 6 Workers trained in Adult Protection
  - Nick Anderson, SW (Investigator)
  - Kim Hinsz, SW (Investigator)
  - Jen Henke, SW (Lead (Investigator)
  - Toni Lane, PHN (Investigator)
  - James Johnson, SW (Intake/Investigator)
  - Andrea Bloom, Case Aide
- Investigators, Supervisor, Adult Intake, and Case Aide monitor MAARC routinely throughout the day for reports
- Once a Adult Maltreatment report is received initial review made to see if report meets Emergency Protective Services or Adult Protective Services



# Agency Adult Protection Response

- ▶ If the report is received as an Emergency Protective Report and screened in for review, case is assigned and investigator sent out to review the situation within 24 hours.
- ▶ If the report is received as an Adult Protection Report and screened in for investigation, case is assigned and investigation started within 24-72 hours (depending upon the severity of the allegations).
- ▶ Reporter in the case has the option of receiving notice from the county indicating if the report was screened in or screened out for investigation.
- ▶ Adult Protection Screening Team screens cases three times per week and once per week with an expanded team.

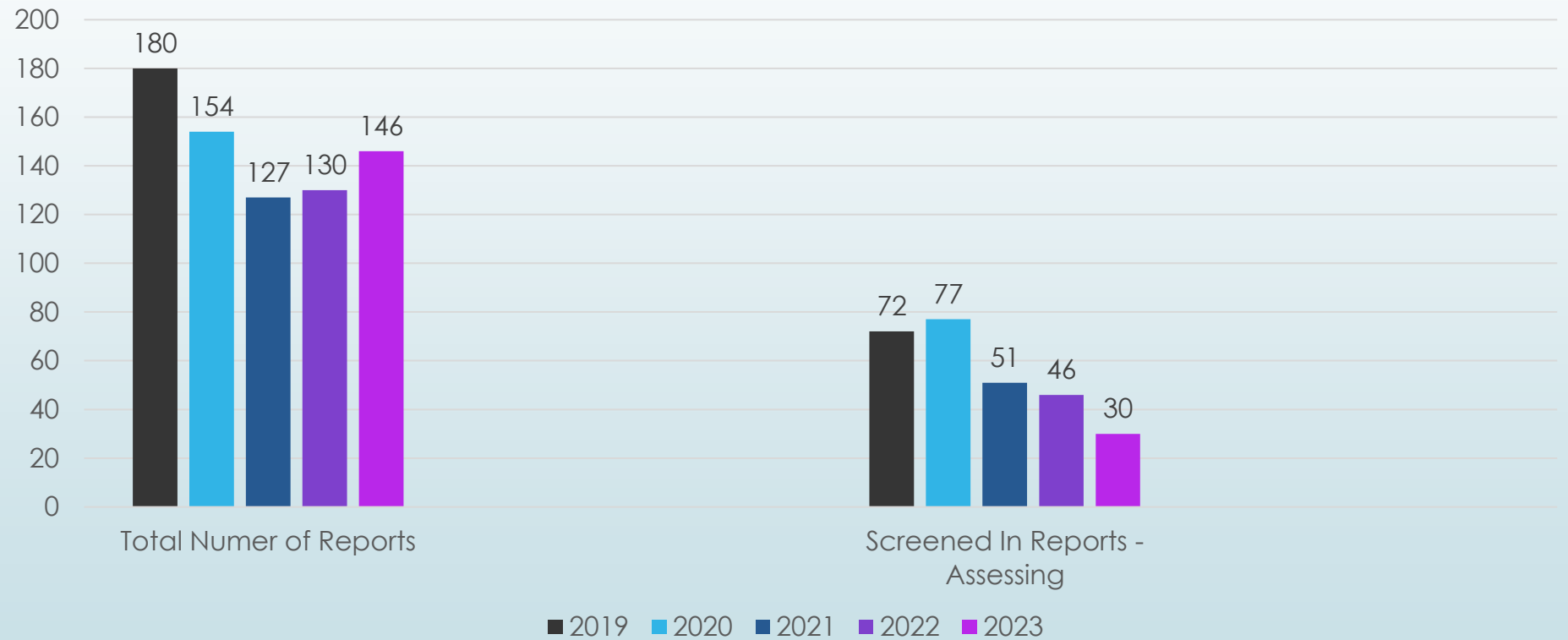
A decorative graphic on the left side of the slide. It features a dark blue vertical bar on the far left. A black arrow points to the right from the top of this bar. Several thin, curved lines in shades of blue and grey originate from the bottom left and sweep upwards and to the right, crossing the main text area.

# What Types of Reports Do We Receive?

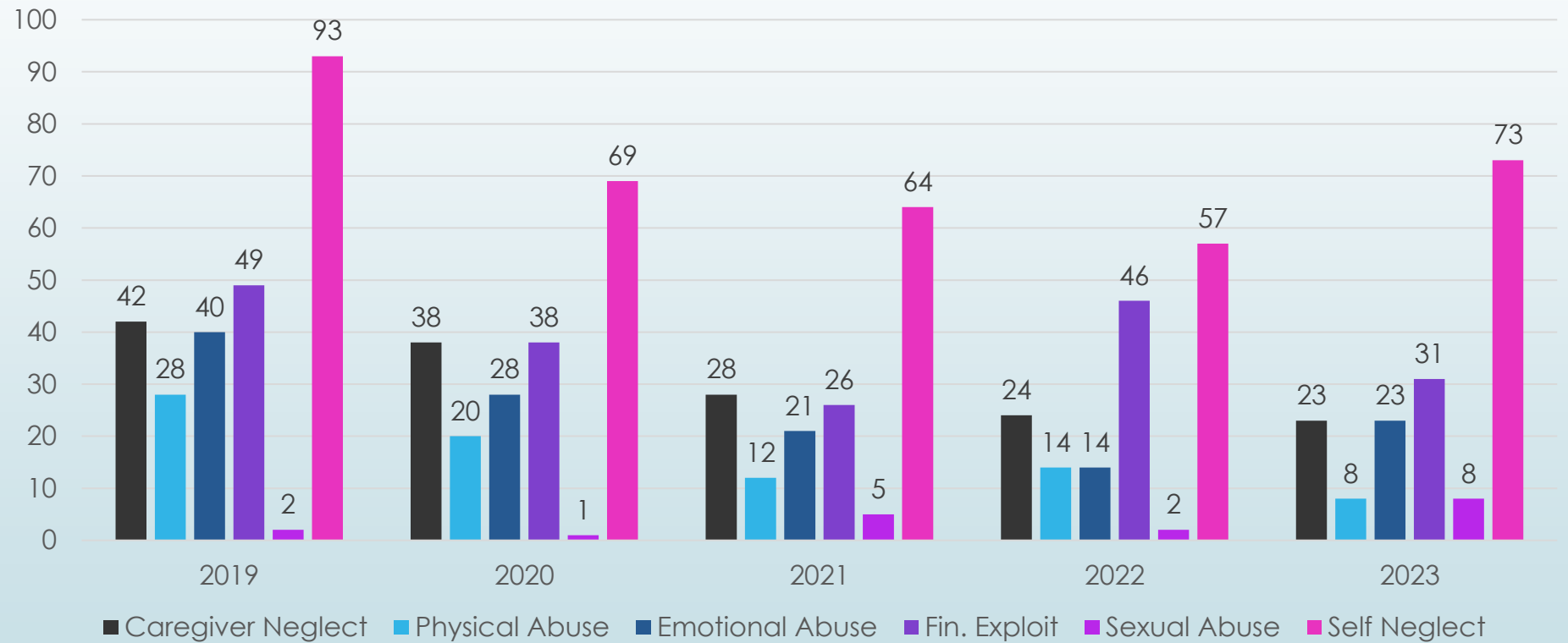
- ▶ Abuse (mental, physical, emotional)
- ▶ Neglect
  - Caregiver Neglect
  - Self Neglect
- ▶ Financial Exploitation
  - Fiduciary
  - Non-Fiduciary



# Maltreatment Report Data 1/1/19-11/14/23

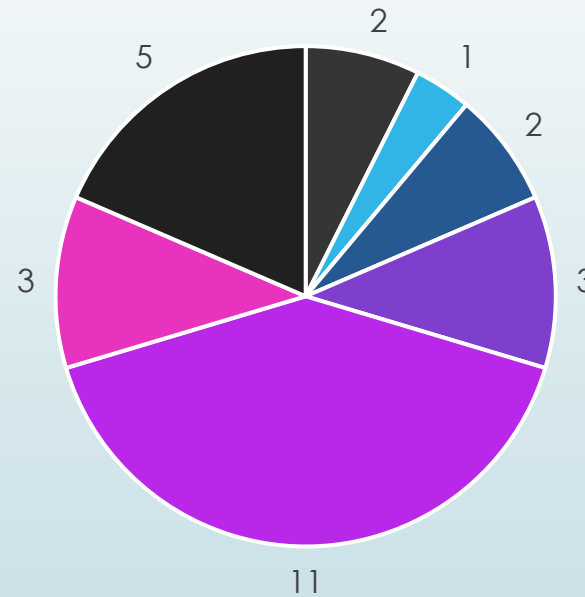


# Report Allegation Data 1/1/19-11/14/23



# 2023 Report Determinations

Investigation Determinations



■ Substantiated ■ Inconclusive ■ FALSE ■ Not VA ■ EPS Assess ■ Pending ■ SN--Needed ■ SN-Not Needed

# State Allocated Funds

► Formula:

25% of state grant funds are allocated based upon number of reports the county receives as the lead investigative agency;

75% of state grant funds are allocated based upon the number of screened-in reports wherein protective services or investigations were provided.

Allocations:

2019: \$5,429

2020: \$10,146

2021: \$21,136

2022: \$19,720

2023: \$13,789

Allocated funds are used for Adult Protection staff and/or expand protective services.



## Final details...

- At this time, there are no performance measures for Adult Protective Services as they were suspended. However, in April, 2024, a “5 day disposition” measure will be reintroduced. This measure will ensure that agencies conclude the screening process and notify reporters of the disposition of their report, if requested, within 5 days of report receipt. Due to lack of performance measures, agencies are expected to monitor their program efficacy.
- Adult Protection Unit collaborates with reporters, families/friends, banks, local law enforcement, hospitals, group homes, Ombudsmen, schools, assisted livings, skilled nursing facilities, DHS/MDH and local service providers when investigating reports.
- Adult Protection Unit convenes a quarterly Multidisciplinary Team meetings to consult, collaborate and educate.
- Adult Protection Staff also provide community education about Vulnerable Adult reporting, MAARC and the investigative process.



# Questions??

- ▶ Thank you for your time.
- ▶ Please feel free to contact me with any further questions.
  - ▶ Rebecca Person
- ▶ Aitkin County Health and Human Services
  - ▶ Adult Protection Supervisor
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  - ▶ [rebecca.person@co.aitkin.mn.us](mailto:rebecca.person@co.aitkin.mn.us)